

Title: Customer Service Engineer – Camtek and AOI

Responsibilities

Confer with customers and engineers to assess Camtek, AOI (automatic optical inspection), and photo plotter equipment needs and determine system requirements. Provide technical support and instructions to the equipment sales. Provide engineering support and services to clients regarding the use, operation, and maintenance of Camtek, AOI, and photo plotter systems. Collaborate with sales teams to understand customer requirements and determine the equipment's setup. Promote sales of company products and provide sales support. Plan and modify the equipment configurations to meet customer needs. Perform optics lens alignment and calibration of the equipment and test electronics, electrical devices, instruments, and laser systems. Prepare technical presentations, engineering drawings, facilities, and specifications for construction, relocation, or installation of the equipment. Investigate customers' complaints, diagnose problems with installed equipment, and fix them. Investigate equipment failures and difficulties to diagnose problems, make recommendations to maintenance crew, and advise design modifications to eliminate malfunctions. Produce production statistics and reports. Travel to various unanticipated client's worksites.

Requirements

- * 2 years of experience as Service Support Engineer, or related occupation;
- * Experience with Camtek;
- * Experience with AOI;
- * Experience with photo plotter systems;
- * Experience with troubleshoot logic and software
- * Travel to various unanticipated client's worksites.

Worksite: 2315 Paragon Drive, San Jose, CA 95131

Qualified applicants mail resumes only to Artnet Pro Inc., Attn. HR/CSE, 2315 Paragon Drive, San Jose, CA 95131.